Corey Klevan

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Education

Arcadia University Glenside, PA

Bachelor of Science Computer Science | Bachelor of Arts Data Science Major GPA: 3.9 Honors: Fall 2020, 2021, 2023 Dean's List; Spring 2022, Fall 2022 Dean's Distinguished Spring 2023 Honors Convocation

May 2024

Bucks County Community College

Associates of Arts Technical Entrepreneurship Honors Graduated $Magna\ Cum\ Laude$

Bucks County, PA June, 2021

Experience

Arcadia University Computer Science Tutor

Glenside, PA November 2023 – Current

- Provide Individual and group tutoring sessions in various subjects
- Develop personalized goals with students
- Assist with homework and exam preparation
- Track and report students' progress

Arcadia University

Glenside, PA

Advanced IT Assistant/Student Supervisor

September 2021 – Current

- Respond to tickets and create tickets on Zendesk.
- Troubleshooting via phone and assisting the person calling.
- Deploy new hardware; Re-image computers; Reset passwords; Supervise the other student workers.

Royal Australian New Zealand College of Radiology IT Operation Intern

Sydney, Australia

February 2023 – June 2023

- Use JIRA to set up automation to help full-time staff answer tickets.
- Receive feedback from college staff about their experience with the IT team and JIRA platform.
- Integrate asset tracking into JIRA.

Arcadia University

Glenside, PA

Resident IT Expert

September 2021 – December 2022

- Help students with technical issues they may have throughout the academic year.
- Communicate with the other Resident IT Experts and our direct report with technical issues.

Projects

- CS210; Career Development; Fall 2023- Discord Music Bot
- Independent Study; Fall 2022- Built My Own VPN
- CS362; Computer Organization and Architecture; Fall 2022- Password Stealing Flash Drive
- CS203; Data Structures; Fall 2021- Motion Detector

Skills & Interests

Technical: Adobe Creative Cloud, Docker, Eclipse, Google Cloud, Google Suite, Kali Linux, Microsoft Suite, Nessus, Networking Stacks, OpenVAS, Regular Expressions, Splunk, Sysinternals, Ubuntu, Virtual Box, Visual Studio Code, Volatility, Wireshark

Computer Languages: Java, HTML, CSS, SQL, Python, LaTeX, JavaScript, C